

Letter Regarding Covid Compliance SOPs for Restaurants_v1

To,

The President,

1. National Restaurant Association of India (NRAI)
2. Federation of Associations in Indian Tourism & Hospitality (FAITH)
3. Association of Indian Hotel and Restaurant (AHAR)
4. Hotel and Restaurant Association Western India
5. Rashtravadi Hotel Federation of Maharashtra
6. Indian Hotel and Restaurant Federation

Subject: COVID Compliance SOPs for Restaurants

Government of Maharashtra has recently announced opening of the Restaurants and Bars in the guidelines issued on 30 September 2020 as a part of Mission Begin Again. The State Government notification states,

1. 'Hotels / Food Courts / Restaurants and Bars will be allowed to operate with effect from 5th October 2020 with capacity not exceeding 50%, or as may be prescribed by the local authorities. Separate SOP will be issued by the Tourism Department for necessary precautions to be taken while operating these establishment'.

In view of safe and secure operations of the hospitality and restaurant sectors, post COVID-19 Pandemic situation, the Directorate of Tourism, Government of Maharashtra hereby issues Standard Operating Procedures for Restaurants and Bars across Maharashtra, other than containment zones.

COVID-19 Protocols for Tourism in Maharashtra: Protocols for Restaurants.

All stakeholders Restaurants and Bars (including cafes, canteens, dining halls, licensed F&B units/ outlet, within or outside a hotel/resort/clubs) of Maharashtra need to mandatorily follow the respective protocols as specified in the annexures of this document. The protocols have been compiled based on inputs from different sources and interactions with stakeholders, to ensure that they are comprehensive and effective. The best practices and guidance issued by authorities such as Ministry of Health and Family Welfare, WHO, UNWTO, and Ministry of Tourism, Government of India helped form the baseline for these protocols. Additionally, guidelines such as Food Hygiene and Safety Guidelines for Food Businesses during Coronavirus Disease (COVID-19) Pandemic issued by FSSAI were studied to identify operational improvements for hygiene and safety.

It is requested that your organizations assist in spreading awareness amongst all fraternity members and members of your associations to follow these SOPs scrupulously. Looking forward to your cooperation in it.

Thank you


(Valsa Nair Singh),
Principal Secretary (Tourism) Government of Maharashtra